October 9, 2018

Dear Valued Customer:

Lake Arrowhead Utility Company utilizes Ampstun Billing Software and Payment Service Network for payment processing. Online Bill Pay and Phone Payments are available as of October 9 2018. If you have any questions or concerns regarding your bill contact LAUC at 770-345-5411 or lakearrowheadutility@gmail.com.

To access your account online go to https://utilitybillingsystem.net to register your account. During this process you will need your 6 digit utility account number and the name has to be exactly as it appears on your bill card. Once your account is register you will be able to make your payments. You may sign up for Automatic Bank Draft through your account. Attached with this document is the bank draft form that you will need to fill out and return to our office with a voided check to verify all information is correct. Once the information has been verified your account will be placed on automatic bank draft.

To pay by phone call 1-877-885-7968. You will need you 6 digit utility account number.